

Brief description of SuperEd and our operations

SuperEd's vision is to improve the financial wellbeing of all Australians.

SuperEd owns and operates the Retirement Essentials service to help all Australians improve their financial wellbeing through affordable online advice and entitlement solutions. SuperEd is building Australia's next generation digital services and brings forecasting, education and coaching, planning, advice and personal investment management back into our customers hands.

SuperEd's core services are designed to engage members in personal and relevant learning and advice pathways that help improve their financial wellbeing. The Retirement Essentials services are designed to directly assist senior Australians access their Centrelink entitlements and provide them with financial information and personal advice.

The SuperEd Management team has broad and extensive financial services, technology and project management expertise. We have team members located all around Australia assisting customers.

Information Security

Scope:

The design, development, installation and maintenance of online financial advice solutions and services to clients as well as business support functions such as client delivery and operations in accordance with the Statement of Applicability v3.0

The security of information in all its forms is of the utmost importance to SuperEd's board of directors, management team and employees including relevant interested parties.

We acknowledge that as an organisation, we can minimise information security risks by:

- Developing and maintaining a robust Information Security Management System and monitoring its operation
- Ensuring system access controls are established and monitored
- Communicate the roles and responsibilities in terms of information security to new and existing employees, including making them aware of the consequences of no-compliance.

Our security strategy is designed to minimise the need for employees to have access to sensitive and personal information in bulk other than during Disaster Recovery tests and scenarios.

Our practices, policies and procedures are intended to give confidence to all interested parties that security risks & issues are adequately managed. We strive to continually improve our Information Management System's performance within the business.

In order to achieve this, the following information security objectives have been established:

- Strategic and operational information security risks are understood and treated to be acceptable to SuperEd's board of directors, management team and all employees
- The confidentiality of client information, product development and marketing plans is protected
- The integrity of company records is preserved
- Public web services and internal networks meet specified availability standards

To achieve these objectives, we shall act to:

Information Security Management System

Information Security Policy



- Communicate this policy to all existing employees and to new employees upon commencement
- Comply with all legislative and other requirements which are relevant to SuperEd (including those required under our Australian Financial Services Licence)
- Make our commitment to information security and confidentiality visible to all interested parties
- Maintaining a Information Security Management System which meets the requirements of ISO 27001:2022.

This policy, together with the objectives and targets set, will be reviewed on an annual basis to ensure that it remains relevant and suitable for operations of SuperEd.

A handwritten signature in black ink, appearing to be "HM", written over a horizontal line.

Hugh Morrow
Director

Aug 2024

Date